	Jackson Purchase ECC	
FOR _	Entire Territory Serv	7ed
P.S.C.	KY. NO7	
Third	Revised SHEET NO.	13.5
CANCEI	LING P.S.C. KY. NO	6
0	A Parisad SHEET NO	10 5

JACKSON PURCHASE E.C.C.

RULES AND REGULATIONS

II GENERAL RULES AND REGULATIONS (Con't.)

bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the (T) error existed cannot be determined with reasonable (T) precision, the time period shall be estimated using such (T) data as elapsed time since the last meter test, if (T) applicable, and historical usage data for the consumer. (T) If that data is not available, the average usage of similar (T) customer loads shall be used for comparison purposes in (T) calculating the time period. If the customer and the (T) Cooperative are unable to agree on an estimate of the time (T) period during which the error existed, the commission shall (T) determine the issue. In all instances of customer (T) overbilling, the customer's account shall be credited or (T) the overbilled amount refunded at the discretion of the (T) customer within thirty (30) days after final meter test (T) The Cooperative shall not require customer results. (T) repayment of any underbilling to be made over a period (T) shorter than a period coextensive with the underbilling. (T)

H. RECONNECTION OF EXISTING SERVICE:

The Cooperative shall charge a ten dollar (\$10.00) reconnect fee to partially offset the cost of reconnection in the following instances:

 The member desires to be disconnected and reconnected within a one (1) year period such as for vacations, temporary absence, etc.

DATE OF ISSUE July 13, 1992

ISSUED BY

DATE EFFECTIVE August 12, 1992

Month Day Year Month Day Year David Stiles, Jr., General Manager, Box 3188, Paducah, KY 42002

	Jackson Purchase ECC FOR Entire Territory Ser	
	P.S.C. KY. NO7	
	First Revised SHEET NO.	14.2
	CANCELLING P.S.C. KY. NO	6
JACKSON PURCHASE E.C.C.	Original SHEET NO.	14.2

RULES AND REGULATIONS

CORRECTED

III METER READING, BILLING & COLLECTING (Con't.)

until thirty (30) days elapse from the time of the utility's notification to the customer in writing of the existence of local, state and federal programs providing for the payment of utility bills under certain conditions and of the offices to contact for such possible assistance. Residential service shall not be discontinued where the customer and the utility have reached agreement on a partial payment plan. The written notice for any discontinuance of residential service shall advise the customer of his rights and of his right to dispute the reasons for such discontinuance.

Should a collection agent be dispatched by the Cooperative, a \$5.00 collection fee shall be added to the consumer's bill to partially defray the cost of the collection agent and mileage to effect such collection. If the service is discontinued, a \$5.00 disconnect fee shall also be charged to the consumer.

3. In the event service is discontinued under the terms of "C", (2), above, an additional fee of \$5.00 shall be charged for reconnection. All past due accounts shall be paid in full including all penalties, the collection fee, disconnect fee, and the reconnect fee. Reconnection of such disconnected services made for non-payment will be made only during regular working hours of the Cooperative, unless the consumer agrees to pay actual labor and mileage costs for overtime work. No consumer shall be reconnected at a different location until all past due accounts and charges arising from previous service shall have been paid in full even though a different member of the Camply requests service.

JAN 2083UBL C SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 1 5 1980

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: 9. Leogh gen

ATE OF ISS		DATE EFFEC	TIVE April 15, 198	0
	Month Day Y	ear	Month Day	Year
SSUED BY _	David Stiles, Jr.,	General Manager,	Box 3188, Paducah,	KY 42002
	Name of Officer	Title	Address	

				Jackson Purchase ECC FOR Entire Territory Served
				P.S.C. KY. NO. 7
				Original SHEET NO. 14.3a
				CANCELLING P.S.C. KY. NO.
	JACK	SON	PURCHASE E.C.C.	SHEET NO. 14.3a
			RULES AND REGU	LATIONS
			III METER READING	BILLING & COLLECTING (Con't.)
	Ε.	RETU 1.	marked "insufficient fur	ooperative by the bank which are ds", "no account", etc. will not be stdated checks will not be accepted yment of any account.
		2.	shall be prepared and masuch check or checks have Cooperative, and that the in addition to a \$5.00 control of the delimitation	e account is still due and payable harge for handling the returned is made by the consumer for such quent date, then the net charge if reimbursement by the consumer de following the delinquent date,
		3.		harge for returning such checks, rged (passed on) to the consumer.
		4.	collection of such retur	n agent is dispatched to effect ned check, then the same charges der "C", (2), shall apply.
	F.	PART 1.	partial payment plans at customers who have receifailure to pay as provide Bills. The Cooperative payment plan with a customers partial payment shall be in writing and service may be terminate	otiate and accept reasonable the request of residential ved a termination notice for ed in Section C, Delinquent will not negotiate a partial omer who is delinquent under a plan. Partial payment plans shall advise customers that d without additional notice if et the obligations of the plan. CANCELLED PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE JAN 2003 AUG 1 2 1992
DATE OF	F ISSUE		y 13, 1992 DATE	EFFECTIVE PURSUANT TO 2007 184725:011. MOSECTION Dely Year
ISSUED	BY Da	avid	Stiles, Jr., General Mana	ger, Box 31 Subuc Service Condustion Vanager 002

Title

Address

Name of Officer